

9 Core Competencies

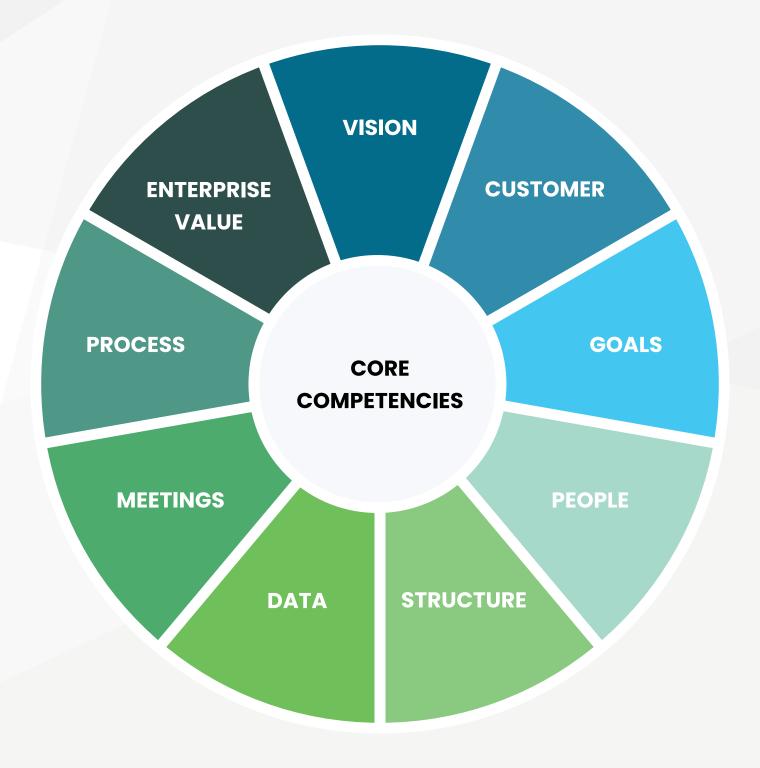
By Tommy Mains

The 9 Core Competencies are the clear, essential, time-tested, and effective skills and disciplines a business must master to become a great company.

We use these skills and disciplines to guide our decision-making on our way to achieving our greatest goals. If you're new to Ninety, take our <u>Baseline</u>

<u>Assessment</u> to check your team's or organization's proficiency in the 9 Core Competencies.

Mastering these concepts takes time. Our goal is to simplify this process and offer the insights we've gained from decades of company building and coaching. Our experience has shown us that increasing proficiency with the 9 Core Competencies enhances our ability to create a focused, aligned, and thriving organization.



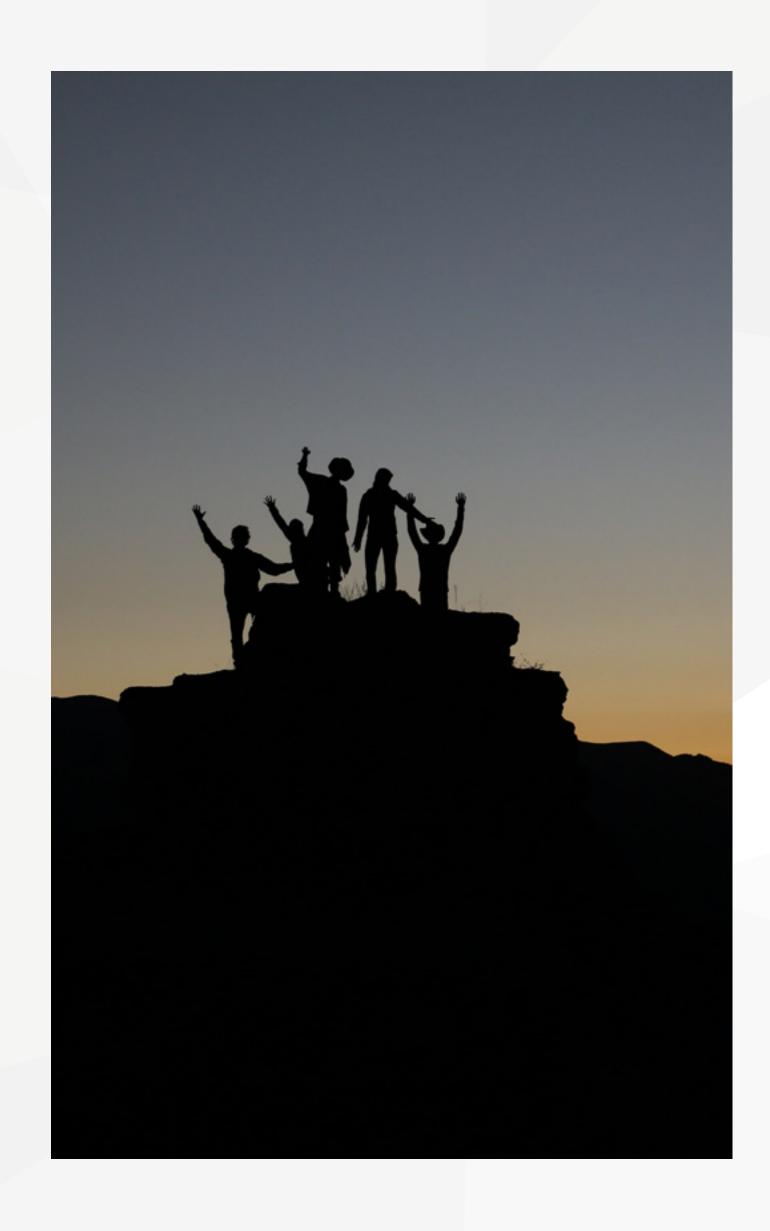
Context

Here's a brief overview of each of the 9 Core Competencies.

- Vision includes the many facets of an organization's definition of itself and the expression of its highest aims. A <u>compelling Vision</u> defines the company's identity, purpose, and direction — its who, why, what, and where. Learn more in our <u>Vision Brief</u>.
- 2. **Customer** reflects a company's ability to identify and market to its Ideal Customers and serve them consistently at the highest level. An organization's <u>Unique Value Proposition</u> must resonate deeply with their Ideal Customer. Learn more in our <u>Ideal Customers Brief</u>.
- 3. **Goals** looks at an organization's ability to establish, track, and achieve its compelling set of long-term (10-year), medium-term (2-5-year), and short-term (1-year, 90-day) objectives. Learn more about setting long-term goals in our <u>Compelling and Audacious Goals Brief</u>.
- 4. **Structure** measures how well you identify the Core Functions of your organization and employ competent, committed people with the necessary mental, physical, emotional, and time capacities for their Seat. Learn more in our <u>Right Person</u>, <u>Right Seat</u> and <u>Org Chart Briefs</u>.
- 5. **People** reflects the quality and coherence of a company's organizational values, norms, and atmosphere. One of the top priorities for strengthening this competency is trust. High-trust relationships align individuals and teams, allowing organizations to thrive. Learn more in our <u>Core Values</u> and <u>Culture Briefs</u>.

- 6. **Data** measures how well a company collects, analyzes, and leverages quality information to accomplish its organizational objectives. Companies that use data to analyze past decisions, inform current priorities, and predict future performance have made data their superpower. Learn more in our <u>Brief</u> and <u>On Data Guide</u>.
- 7. **Meetings** are a defining feature of any organization. The right meeting cadence and agenda make the best use of a team's time enhancing team health, creating accountability, turning expectations into agreements, and resolving pressing Issues. Learn more in our <u>Meetings</u> <u>Guides and Briefs</u>.
- 8. **Process** measures an organization's ability to identify, document, and follow processes that define how we do business. Processes have the power to bring alignment to Seats, teams, and entire organizations. Learn more in our Process Brief and Guide.
- 9. **Enterprise Value** is the calculation of a company's monetary worth based on the total value of its equity and debt minus cash on hand. How an organization creates value must be clearly understood and supported by its people, goals, and processes. A great organization is clear on how it creates value for itself and all its stakeholders. Learn more in our Enterprise Value Brief.





Core Disciplines of the 9 Core Competencies

- Assess your team, department, or company quarterly.
 After joining Ninety and establishing your baseline proficiencies, take our <u>Org Fitness Review</u> as part of your Quarterly and Annual Planning Meeting cadence.
- 2. **Work toward mastery.** The Mastery tool is the in-app connection to the <u>90u Library</u> and all its companybuilding resources. Every 90 days or so, measure your competencies as you engage, learn, and grasp them.
- 3. **Competency leads to growth.** A business progresses through the <u>Stages of Development</u> by mastering the 9 Core Competencies. These are the time-tested fundamentals associated with building and operating a great company.

Hopefully Helpful Hints

The 9 Core Competencies are linked together. Your Vision encapsulates your Goals just as your People thrive due to your Structure and Meetings practices. Data can drive your Enterprise Value, and your Processes can help retain Ideal Customers. While focusing on all 9 Core Competencies may be too big of a challenge this quarter, bolstering your mastery in one will help with the others in the long run.

These skills and disciplines go beyond the Senior Leadership Team. At Ninety, we believe that all our team members highly benefit if they:

- Share in our Compelling and Audacious Goals
- Understand how we make the world a better place
- Believe in our Purpose/Passion/Just Cause
- Embody our Core Values
- Own goals that benefit the whole organization
- Are Ideal Team Members (Right Person, Right Seat)
- Contribute to a positive culture

Takeaway

The **9 Core Competencies** are the essential skills and disciplines an organization must master to progress through the Stages of Development. Each Core Competency is timetested, essential, and effective in guiding a business toward becoming a great company.

What's next? Visit the <u>90u Library</u> or <u>try Ninety today</u>.